

» The Federal Administration Agency

# The Content Management Solution for the Federal Administration Agency



## The Federal Administration Agency

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## Customer profile

With around 2,200 employees, the Federal Administration Agency currently takes care of more than 100 different tasks for all government ministries. The Federal Administration Agency is the central service provider of the government. These tasks range from departmental and centralised tasks to assistance in modernisation. In this role, the agency works with a number of other authorities at national, regional and local levels, and works together with associations, companies receiving grants and other private sector organisations. Ultimately, the Federal Administration Agency serves millions of citizens in Germany at home and abroad.

## Initial situation

Content management systems (CMS) are the ideal solution for efficiently administrating and updating the services offered by government agencies on the internet and intranet, fulfilling the duty of the state to make information available to the public.

Of more than 500 internet-compatible services provided by the Federal Administration Agency as part of the e-government initiative, BundOnline, almost half of them can be described as "recording, processing and provision of information" and are therefore classic content management services.

For this reason, the Federal Administration Agency developed the CMS solution, Government Site Builder (GSB). The Federal Administration Agency now has a high-performance and flexible application at its disposal that allows online services to be implemented extremely quickly and cost-effectively.

## Implementation

MATERNA implemented the Government Site Builder for the Federal Administration Agency. The Government Site Builder took shape as a component system equipped with preconfigured modules and functionalities, editing and administration workflows. Depending on the specific needs of the individual authorities, the preconfigured modules can be implemented as standard or customised with minimal outlay.

The Government Site Builder is multitenant-compatible and conforms with SAGA. It enables the creation of accessible websites in accordance with the specifications of the BITV (ordinance on website accessibility for people with disabilities) and offers a configurable layout in line with the internet style guide of the German government.

Its technical basis is the content management platform by CoreMedia, which MATERNA adapted to the requirements and needs of public administration.

## Advantages

- Quick and cost-effective creation of internet, intranet and extranet sites
- Time and cost savings when compared with manual solutions
- Many preconfigured modules
- Synergy effects due to shared infrastructures
- Solution transfer between agencies due to shared technological platform
- Customisations for an authority can be integrated into the central solution
- Fulfils the requirements of web accessibility
- Can be operated centrally by the Federal Administration Agency (multitenant) or locally by the individual authorities