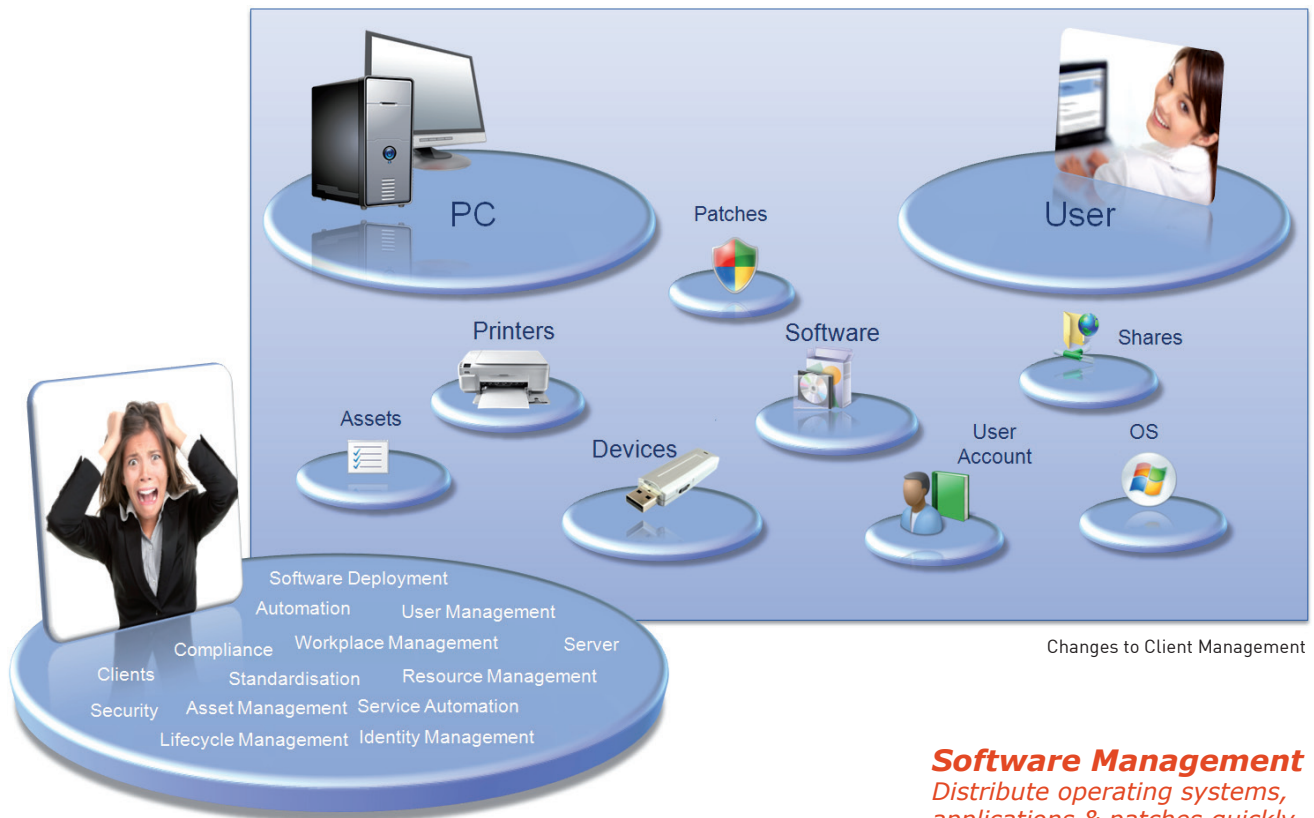


Client-Management raises expectations!



Client Management raises expectations!

With DX-Union, MATERNA provides a tool for integrated and automated workplace and client management. DX-Union comprises individual modules and carries out the most important tasks arising in a client environment: from the initial installation of a new PC and administering users to inventorying devices. DX-Union has been successfully positioned on the market for over 20 years now and is in use at numerous company clients and public administrations with anything from just a few hundred to several thousand workplaces.



Changes to Client Management

Printer Management Printing can be so easy

DX-Union sees printers and multi-function devices as integral parts of the working place. The installation and precise configuration of printer options is carried out automatically and does not generate any operating costs.

Your benefit: DX-Union integrates printers simply and conveniently in the workplace – whatever the configuration and whatever the location.

User Management Users and their resources always under control

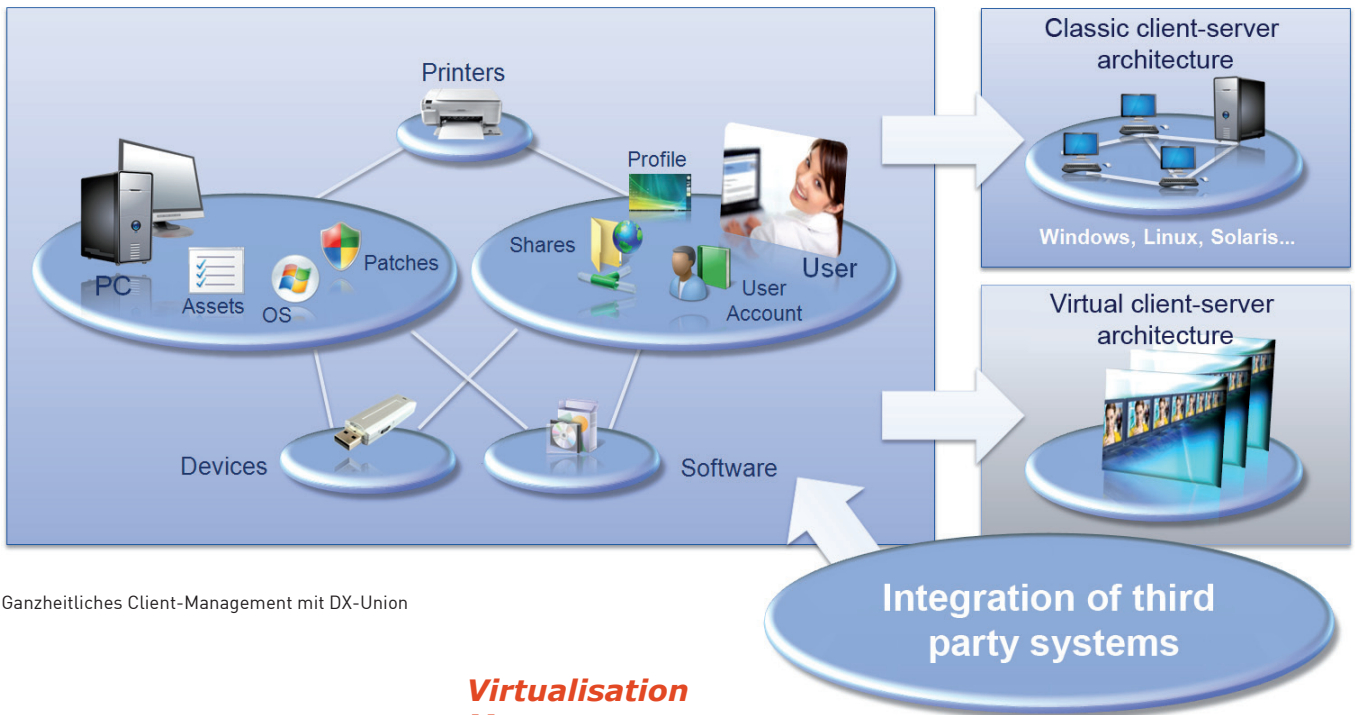
Staff are equipped with all the relevant user rights they need; colleagues who leave are then securely denied access to the systems. Printers, network drives, directory entries, system access and other IT resources are available for the users automatically and permanently.

Your benefit: DX-Union ensures efficient and secure management of users and their rights in your IT.

Software Management Distribute operating systems, applications & patches quickly and simply

DX-Union's automated software distribution reduces the company's IT costs. Automated installation routines for Windows, Linux, Citrix, all applications and patches are available.

Your benefit: DX-Union ensures your software distribution runs smoothly – especially in complex structures.



Ganzheitliches Client-Management mit DX-Union

Licence Management
Cost optimisation and legal compliance

DX-Union systematically evaluates commercial and technical information. This forms the basis for adapting licence contracts to real requirements and achieving potential savings.

Your benefit: DX-Union ensures legal compliance in licence management – from both technical and commercial points of view.

Device Management
Run Plug&Play interfaces securely

The management of local interfaces on the client and the devices connected to it is an integral component of DX-Union. Unwanted data export or virus import is prevented. DX-Union implements company guidelines regarding security for individual devices, special users or PCs.

Your benefit: DX-Union ensures mobile storage media are activated securely or blocked as required.

Virtualisation Management
Virtual and classic IT under one roof

DX-Union's virtualisation management provides all the functions needed to run virtual client landscapes cost-effectively throughout the company; ranging from the complete initial installation and configuration of server farms, to the installation of applications and complete provisioning of the clients. Application virtualisation, desktop virtualisation and classic client management can be operated via a dashboard in pure or mixed operations.

Your benefit: DX-Union carries out efficient administration of virtual and physical desktops, servers, end devices and applications. DX-Union enables uniform operations in mixed IT infrastructures – in one single console.

Inventories
Inventorizing the complete IT landscape

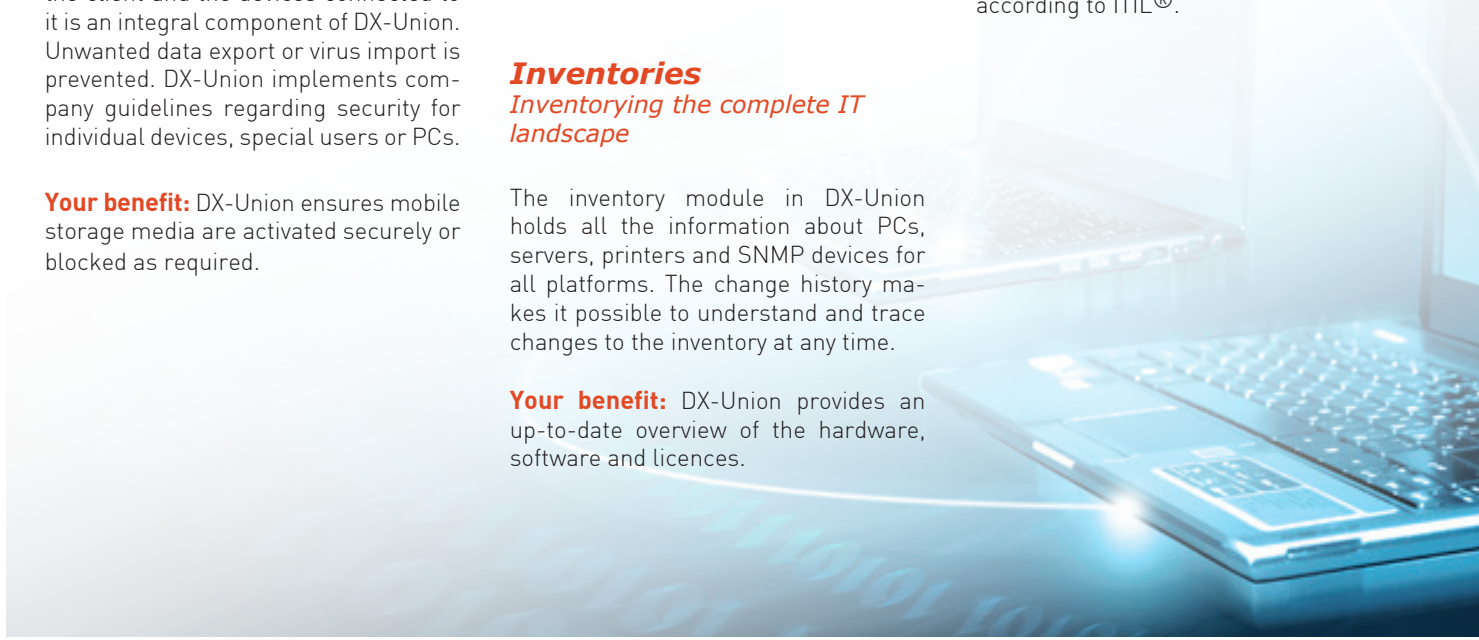
The inventory module in DX-Union holds all the information about PCs, servers, printers and SNMP devices for all platforms. The change history makes it possible to understand and trace changes to the inventory at any time.

Your benefit: DX-Union provides an up-to-date overview of the hardware, software and licences.

Service Desk
Service optimisation is a competitive advantage

Incidents are received, categorised and then allocated to the appropriate support agent. The DX-Union service desk contains its own solutions database and uses it to supply support staff with help and suggestions for proactively solving support messages. IT processes are taken care of according to guidelines reducing delays to business workflows to an absolute minimum.

Your benefit: DX-Union relieves the pressure on IT staff by handling enquiries and problems efficiently and supports the company processes according to ITIL®.



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